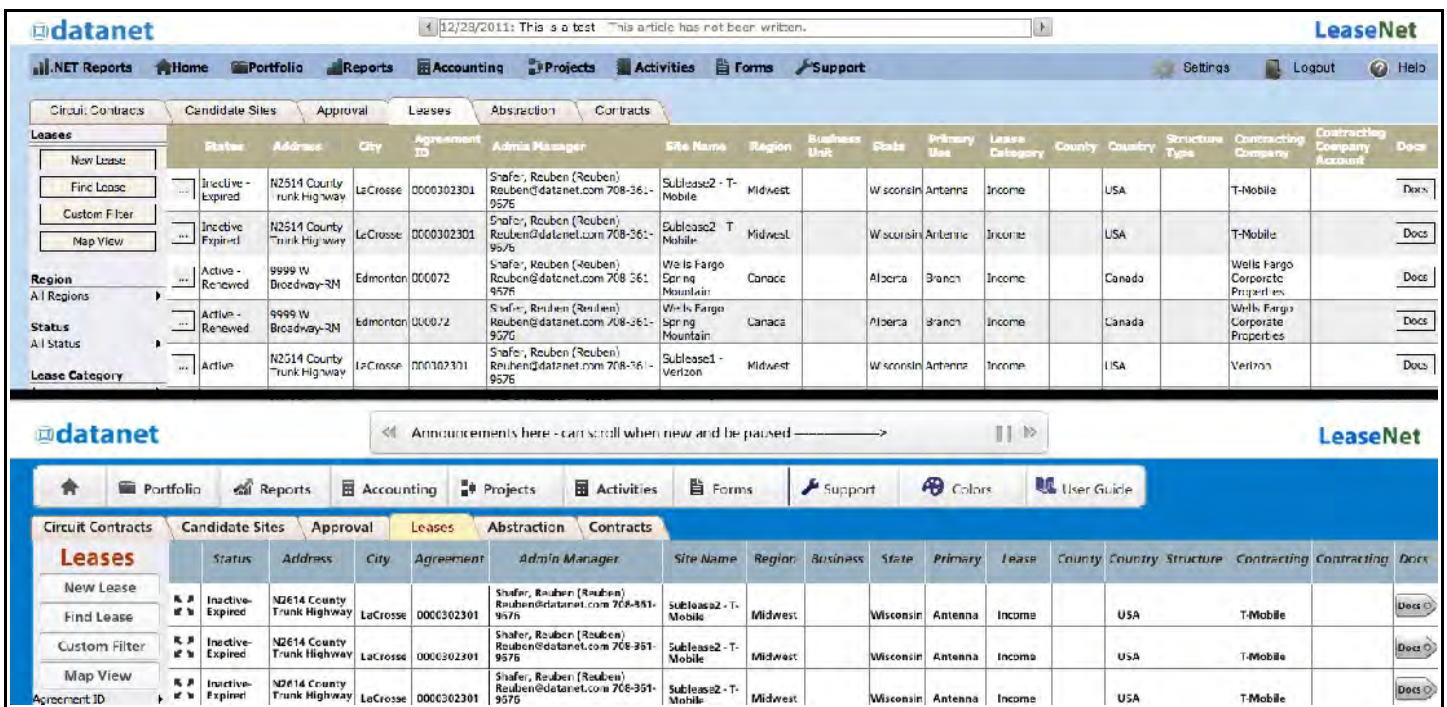


Client: DataNet – December 2012 – June 2013.

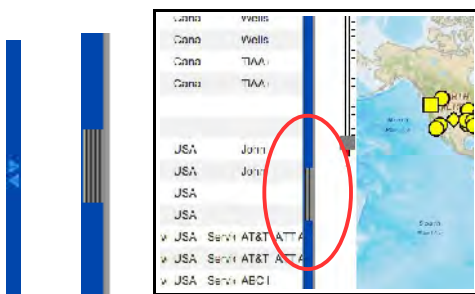
Makeover for an enterprise software system that manages complex contracts and agreements. Company also has an international presence and many Fortune 100/500 clients.

After working with an Executive Partner and a lead developer on several weeks of discovery and education in order to familiarize myself with the system, which is built on a .NET / Telerik platform as well as custom code, I proposed several UI changes, redesigned all of the icons, suggested new color schemes for themes / skins that their clients use, and located an open-source font family that worked better with their system from a readability and usability/accessibility standpoint.

The below image shows the before (on top) and after (on bottom) of one of the most common places where their customers spend time. Although the general layout was left alone so as not to confuse existing customers, nearly every other element was updated



and improved for easier navigation throughout the system as well as readability and general usability.



I also made several suggestions such as changing the double-arrows (on the far left), which were supposed to indicate a frame that could slide, to a “grabber” (in the middle) that was more visible on all of the different skins. I also made suggestions on how the navigation and help files could be improved in order to make the overall customer experience better.